



ENERGY STATEMENT

www.pge.com/MyEnergy

Account No: [REDACTED]
Statement Date: 11/23/2022
Due Date: 12/14/2022

Service For:

TAMARA N SMITH
7228 DIANA WAY
SACRAMENTO, CA 95828

Questions about your bill?

Mon-Fri 7 a.m.-7 p.m.
Saturday 8 a.m.-5 p.m.
Phone: 1-800-743-5000
www.pge.com/MyEnergy

Ways To Pay

www.pge.com/waystopay

Your Enrolled Programs

CARE Discount

Your Account Summary

Amount Due on Previous Statement	[REDACTED]
Payment(s) Received Since Last Statement	0.00
Previous Unpaid Balance	[REDACTED]
Current Gas Charges	[REDACTED]

Total Amount Due

\$ [REDACTED]



Current charges include a discount of \$54.37 for CARE.



Your total amount due by 12/14/2022 is \$236.92. This amount includes \$227.92 from your current monthly bill and \$9.00 from your Payment Arrangement. For details of all Payment Arrangement installments, log into pge.com. If you have already made your payment, thank you.

Important Messages

We will no longer accept payments made by check on your account. Please see the last page of your statement for more information.

The winter Tier 1 (baseline) season begins on November 1. Your baseline quantity will vary during the winter months. Your total Tier 1 quantities were calculated using your daily winter baseline allowance starting November 1 and your daily summer baseline allowance for any days in your billing period before November 1.

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Please return this portion with your payment. No staples or paper clips. Do not fold. Thank you.

99901681520092400000227920000112250



Account Number: [REDACTED]

Due Date:
12/14/2022

Total Amount Due:
\$1,122.50

Amount Enclosed:

\$ [REDACTED]

TAMARA N SMITH
7228 DIANA WAY
SACRAMENTO, CA 95828-3503

PG&E
BOX 997300
SACRAMENTO, CA 95899-7300



ENERGY STATEMENT

www.pge.com/MyEnergy

Account No: 1681520092-4
Statement Date: 11/23/2022
Due Date: 12/14/2022

Important Phone Numbers - Monday-Friday 7 a.m.-7 p.m., Saturday 8 a.m.-5 p.m.

Customer Service (All Languages; Relay Calls Accepted) 1-800-743-5000 TTY 7-1-1

Servicio al Cliente en Español (Spanish) 1-800-660-6789
華語客戶服務 (Chinese) 1-800-893-9555

Dịch vụ khách tiếng Việt (Vietnamese) 1-800-298-8438
Business Customer Service 1-800-468-4743

Rules and rates

You may be eligible for a lower rate. To learn more about optional rates or view a complete list of rules and rates, visit www.pge.com or call 1-800-743-5000.

If you believe there is an error on your bill, please call 1-800-743-5000 to speak with a representative. If you are not satisfied with our response, contact the California Public Utilities Commission (CPUC), Consumer Affairs Branch (CAB), 505 Van Ness Avenue, Room 2003, San Francisco, CA 94102, 1-800-649-7570 or 7-1-1 (8:30 AM to 4:30 PM, Monday through Friday) or by visiting www.cpuc.ca.gov/complaints/.

To avoid having service turned off while you wait for the outcome of a complaint to the CPUC specifically regarding the accuracy of your bill, please contact CAB for assistance. If your case meets the eligibility criteria, CAB will provide you with instructions on how to mail a check or money order to be impounded pending resolution of your case. You must continue to pay your current charges while your complaint is under review to keep your service turned on.

If you are not able to pay your bill, call PG&E to discuss how we can help. You may qualify for reduced rates under PG&E's CARE program or other special programs and agencies may be available to assist you. You may qualify for PG&E's Energy Savings Assistance Program which is an energy efficiency program for income-qualified residential customers.

Important definitions

Rotating outage blocks are subject to change without advance notice due to operational conditions.

Tier 1/Baseline allowance: Some residential rates are given a Tier 1/Baseline allowance - a CPUC approved percentage of average customer usage during summer and winter months. Your Tier 1/Baseline allowance provides for basic needs at an affordable price and encourages conservation. Your allowance is assigned based on the climate where you live, the season and your heat source. As you use more energy, you pay more for usage. Any usage over your baseline allowance will be charged at a higher price.

High Usage: An increased price per kWh whenever electricity usage exceeds four times the Baseline Allowance (Tier 1) in a billing period. This charge does not apply to Time-of-Use rate plans.

Wildfire Fund Charge: Charge on behalf of the State of California Department of Water Resources (DWR) to fund the California Wildfire Fund. For usage prior to October 1, 2020, this charge included costs related to the 2001 California energy crisis, also collected on behalf of the DWR. These charges belong to DWR, not PG&E.

Power Charge Indifference Adjustment (PCIA): The PCIA is a charge to ensure that both PG&E customers and those who have left PG&E service to purchase electricity from other providers pay for the above market costs for electric generation resources that were procured by PG&E on their behalf. 'Above market' refers to the difference between what the utility pays for electric generation and current market prices for the sale of those resources. Visit www.pge.com/ccs.

Wildfire Hardening Charge: PG&E has been permitted to issue bonds that enable it to recover more quickly certain costs related to preventing and mitigating catastrophic wildfires, while reducing the total cost to its customers. Your bill for electric service includes a fixed recovery charge called the Wildfire Hardening Charge that has been approved by the CPUC to repay those bonds. The right to recover the Wildfire Hardening Charge has been transferred to a separate entity (called the Special Purpose Entity) that issued the bonds and does not belong to PG&E. PG&E is collecting the Wildfire Hardening Charge on behalf of the Special Purpose Entity. For details visit: www.pge.com/tariffs/assets/pdf/tariffbook/ELEC_PRELIM_JF.pdf.

Recovery Bond Charge/Credit: Your bill for electric service includes a charge that has been approved by the CPUC to repay bonds issued for certain costs related to catastrophic wildfires. Separately, a PG&E trust provides a customer credit equal to the charge for customers. Visit www.pge.com/billexplanation for additional details on charge item.

Gas Public Purpose Program (PPP) Surcharge. Used to fund state-mandated gas assistance programs for low-income customers, energy efficiency programs, and public-interest research and development.

Visit www.pge.com/billexplanation for more definitions. To view most recent bill inserts including legal or mandated notices, visit www.pge.com/billinserts.

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Please do not mark in box. For system use only.

Update My Information (English Only)

Please allow 1-2 billing cycles for changes to take effect

Account Number: 1681520092-4

Change my mailing address to: _____

City _____ State _____ ZIP code _____

Primary Phone _____ Primary Email _____

Ways To Pay

- **Online via web or mobile at www.pge.com/waystopay**
- **By mail:** Send your payment along with this payment stub in the envelope provided.
- **By debit card, Visa, MasterCard, American Express, or Discover:** Call 877-704-8470 at any time. (Our independent service provider charges a fee per transaction.)
- **At a PG&E payment center or local office:** To find a payment center or local office near you, please visit www.pge.com or call 800-743-5000. Please bring a copy of your bill with you.



ENERGY STATEMENT

www.pge.com/MyEnergy

Account No: [REDACTED]
Statement Date: 11/23/2022
Due Date: 12/14/2022

Important Messages (continued from page 1)

Low-Income Home Energy Assistance Program (LIHEAP) is a federally funded assistance program that provides a one-time payment to help income-qualified customers pay their past due energy bills. PG&E does not administer this program. To find the local LIHEAP agency in your area, visit www.csd.ca.gov/energybills, or call the help line at 1-866-675-6623.

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ENERGY STATEMENT

www.pge.com/MyEnergy

Account No: 1681520092-4
Statement Date: 11/23/2022
Due Date: 12/14/2022

Details of Gas Charges

10/25/2022 - 11/21/2022 (28 billing days)

Service For: 7228 DIANA WAY
Service Agreement ID: [REDACTED]
Rate Schedule: G1 S Residential Service
Enrolled Programs: CARE (Renew by 07/24/2023)

10/25/2022 – 10/31/2022

Your Tier Usage

1

2

Tier 1 Allowance 2.73 Therms (7 days x 0.39 Therms/day)
Tier 1 Usage 2.730000 Therms @ \$2.26091
Tier 2 Usage 23.270000 Therms @ \$2.72890
CARE Discount
CSI Solar Thermal Exemption
Gas PPP Surcharge (\$0.06215 /Therm)
Sacramento County Utility Users' Tax (2.500%)

11/01/2022 – 11/21/2022

Your Tier Usage

1

2

Tier 1 Allowance 28.98 Therms (21 days x 1.38 Therms/day)
Tier 1 Usage 28.980000 Therms @ \$2.30071
Tier 2 Usage 49.020000 Therms @ \$2.76870
CARE Discount
CSI Solar Thermal Exemption
Gas PPP Surcharge (\$0.06215 /Therm)
Sacramento County Utility Users' Tax (2.500%)

Total Gas Charges

Service Information

Meter # [REDACTED]
Current Meter Reading 5,352
Prior Meter Reading 5,254
Difference 98
Multiplier 1.061052
Total Usage 104.000000 Therms
Baseline Territory S
Serial B

Your CARE usage is charged at these rates (\$/Therm). Differences may occur due to rounding.

10/25/2022 - 10/31/2022

Tier 1 1.80721

Tier 2 2.18160

11/01/2022 - 11/21/2022

Tier 1 1.83905

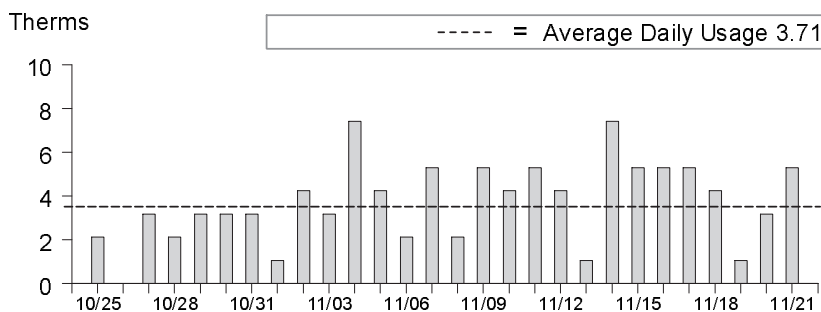
Tier 2 2.21344

Gas Procurement Costs (\$/Therm)

10/25/2022 - 10/31/2022 \$0.90008

11/01/2022 - 11/21/2022 \$0.93988

Gas Usage This Period: 104.000000 Therms, 28 billing days





ENERGY STATEMENT

www.pge.com/MyEnergy

Account No: ~~1004520052-1~~
Statement Date: 11/23/2022
Due Date: 12/14/2022

Important Messages (continued from page 1)

Electric power line safety PG&E cares about your safety. Be aware of your surroundings and keep yourself, tools, equipment and antennas at least 10 feet away from overhead power lines. If you see an electric power line fall to the ground, keep yourself and others away. Call **9-1-1**.

Neighborhood payment centers Did you know it's **FREE** to pay your PG&E bill at any of our 600 authorized neighborhood payment centers? Payments made by 5 p.m. will post to your PG&E account the same day. Locations and times of operation may be more convenient for your schedule. Call **1-888-743-0011** to find a location near you.

Holiday wishes from PG&E. From all of us at Pacific Gas and Electric Company, we wish you and your family a peaceful, safe and happy holiday season.



ENERGY STATEMENT

www.pge.com/MyEnergy

Account No: **40512362**
Statement Date: 11/23/2022
Due Date: 12/14/2022

Dear TAMARA N SMITH:

Our records indicate that we have received two or more returned checks on your account within the last twelve months. As a result, Pacific Gas and Electric Company (PG&E) will no longer accept payments made by check on your account.

Payment options

For future payments, you can pay by cash, credit card, debit card, money order or cashier's check. Use our convenient payment methods to pay by phone, at a PG&E local office, or at one of our authorized Neighborhood Payment Centers, which can be found by visiting pge.com/paystation.

Your account will be restricted from making payments by check for up to a 12-month period from the date of this notice. Once this restriction is lifted, this notice will no longer be enclosed with your statement.

If you have any questions, please contact Customer Service at **1-800-743-5000**, Monday through Friday, 7 a.m. to 7 p.m. and Saturday, 8 a.m. to 5 p.m.

Sincerely,
Credit Operations