


louisiana  
healthcare  
connections™

**Pharmacy Help Desk:**  
1-800-311-0543  
RXBIN: 004336  
RXPCN: MCAIDADV  
RXGRP: RX5444



**Name:** LOLA MARTIN  
**Member ID #:** U2104864601  
**DOB:** 02/26/2018  
**PCP Name:** Veronica Lewis  
**PCP Address:** 6600 Franklin Avenue Suite  
New Orleans, Louisiana 701  
**PCP Phone #:** 504-226-5739  
**After Hours #:**  
If you have health questions, call your PCP or our free  
24/7 nurse advice hotline at 1-866-595-8133 (TTY: 711).  
In an emergency, call 911.

FOR MEMBERS

**Member Services:1-866-595-8133**  
*(Hearing Loss: 711)*  
Questions about your benefits  
A ride to medical appointments  
Comments and complaints  
**24/7 Mental Health and Addiction Crisis**  
**Support:1-844-677-7553**  
  
Mailing Address:  
Louisiana Healthcare Connections  
8585 Archives Avenue, Suite 310  
Baton Rouge, LA 70809  
  
**Report Medicaid Fraud:** 1-800-488-2917

FOR PROVIDERS

**Provider Services: 1-866-595-8133**  
  
IVR Eligibility Inquiry and Prior  
Authorization:1-866-595-8133  
  
Pharmacy Help Desk:1-800-311-0543  
  
Send Claims to:  
Louisiana Healthcare Connection  
Attn: Claims  
P.O. Box 4040  
Farmington, MO 63640-3826  
**EDI Payor ID:** 68069

[www.LouisianaHealthConnect.com](http://www.LouisianaHealthConnect.com)