



**RENEWAL Notice (Alternate)**

Case Number: 130088325

Client ID: 252217864

GEOVANY GREENE  
1115 RALPH DAVID ABERNATHY BLVD SW  
ATLANTA GA 30310-1729

DATE: 11/15/2023

Report Medicaid Fraud: 1-800-533-0686

It is time for us to review your eligibility for benefits.



Your Supplemental Nutrition Assistance Program (SNAP) case will close 12/31/2023 **unless** your eligibility is reviewed.



You may complete your renewal on-line beginning today.

To complete your on-line review form, please use the Georgia Gateway web site at [www.gateway.ga.gov](http://www.gateway.ga.gov). If you have not already done so, you will need to create an on-line account. You will need your **Client ID, 252217864**, which is also at the top of this notice, to activate your account. Click on the "Renew My Benefits" tab to complete your review.

If you need assistance renewing online, you may call the DFCS Contact Center at 1-877-423-4746.

If you require a pre-populated paper form, you may request one within 10 days from the date on this letter by calling 1-877-423-4746, email [PaperRenewalForm@dhs.ga.gov](mailto:PaperRenewalForm@dhs.ga.gov), or visit your local DFCS office at <https://dfcs.georgia.gov/locations> at the hours and locations posted. To ensure timely processing, please return by the 15th of the month of your renewal. You may return it to your local DFCS office or mail it back to DFCS Attn: Paper Renewal, PO BOX 4147, Atlanta, GA 30302.

You may file this renewal form with only your name, address and signature. **However, it will help us to process your renewal more quickly if you complete the entire form.**

- In order to avoid delay in your renewal please submit your Georgia Gateway renewal or paper renewal form by **12/31/2023**.
- For SNAP, please send required verification of all income and expenses along with a copy of this letter to your local DFCS county office.
- If your renewal is not submitted on-line or we don't hear from you, we will send you a reminder on the 12<sup>th</sup> of **December**.
- For SNAP, if your renewal is not completed and received by the 15<sup>th</sup> of **December** your benefits may be delayed the next month. If all household members are receiving SSI, you may renew your benefits at the local Social Security Office.
- If your case is not renewed by the end of **December** your case(s) will end on the last day of **December**.

- You have the right to ask for a fair hearing before a state administrative hearings officer if you do not agree with this decision. You may be represented at the hearing by a lawyer, relative, friend or anyone you choose. If you want a hearing, you must ask for the hearing in writing or by contacting the agency within **90 days** from the date of this notice for SNAP.

✓ **IMPORTANT INFORMATION:**

- **Policy** used to determine your eligibility can be found at <http://odis.dhs.ga.gov/General>.
- In accordance with Section 504 of the **Rehabilitation Act of 1973 and the Americans with Disabilities Act (ADA)**, the **Department of Human Services (DHS)** provides Reasonable Modifications and Communication Assistance to persons with disabilities. More information can be found at Notice of ADA/Section 504 Rights, at <https://dfcs.georgia.gov/adasection-504-and-civil-rights>.
- **If you need help reading or completing this document or need help communicating with us**, ask us or call 1-877-423-4746. Our services, including interpreters, are free. If you are deaf, hard-of-hearing, deaf-blind or have difficulty speaking, you can call us at the number above by dialing 711 (Georgia Relay).
- **If you wish to continue receiving benefits while waiting for your hearing decision** you must request the hearing within **14 days** from the date of this notice. Please understand that benefits may not be continued if your case closed at the end of a certification period or if your application to receive benefits was denied.

**You may be able to get legal help at no cost. If you want a lawyer to help you, you may call one of the numbers below.**

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| 1. Georgia Legal Services Program<br>1-800-498-9469 (Statewide legal services, EXCEPT for the counties served by Atlanta Legal Aid)   | 2. Office of the State Long-Term Care Ombudsman<br>Division of Aging Services<br>2 Peachtree Street, NW, 32nd Floor, Atlanta, GA 30303-3142<br>888-522-4464 |
| 3. Atlanta Legal Aid<br>404-377-0701 (DeKalb County)<br>678-407-6469 (Gwinnett County)<br>770-528-2565 (Cobb County)<br>404-524-5811 (Fulton County)<br>404-669-0233 (So Fulton/Clayton County) | 4. Georgia Senior Legal Hotline<br>1-888-257-9519<br>(Statewide legal services for elderly persons)   |

**Where the sole issue involved is one of State policy, group hearings may be conducted 42 C.F.R. § 431.222.**

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