

07/30/2022

Case Name: JESSICA E HALL

Case ID: 401165436

JESSICA E HALL
2356 NEW HAVEN DR
CENTRAL POINT, OR 97502

SNAP Eligibility Decision

This notice tells you about decisions we made about your household's eligibility for Supplemental Nutrition Assistance Program (SNAP). If you disagree with this decision you have the right to request a hearing. There is more information about hearings later in this notice.

Approved Benefit

Your household is approved for food benefits. The household has a certification end date of 08/31/2023.

If your benefit start date is after the first of the month, your payment is for part of the month. This means your first payment will be less than your regular monthly benefit. The below table provides your benefit information. If anyone in your household has a benefit overpayment from the past, your monthly SNAP benefits will be reduced until the overpayment is paid back. Your ongoing benefit is based on 2 people and \$2,378 countable income.

From	To	Overpayment Withheld	Benefit to be Issued
09/01/2022	08/31/2023	\$0	\$123

The following household member(s) are considered within the approved benefit group.

Questions? Please visit <https://benefits.oregon.gov> or call
1-800-699-9075 or 711 (TTY)

Name	Age	Benefit Begin Date
JESSICA E HALL	28	09/01/2022
LUKAS C HALL	2	09/01/2022

This decision is based on Oregon Administrative Rule(s): 461-110-0370; 461-110-0530; 461-110-0630; 461-115-0040; 461-115-0210; 461-115-0450; 461-135-0506; 461-135-0520; 461-135-0570; 461-140-0010; 461-140-0040; 461-145-0410; 461-150-0020; 461-150-0060 through 461-150-0090; 461-155-0190 ; 461-160-0060; 461-160-0070; 461-160-0430; 461-165-0060; 461-180-0080; 461-195-0551.

Reporting changes to DHS - If you get benefits from DHS, you must report certain changes that affect you and others who get benefits with you. If you don't report changes as required you may get too many benefits. Anyone in your home who is age 18 or older could be asked to repay.

When approved for benefits the notice tells you what you must report and when. Each program has different reporting responsibilities. What you need to report may differ. When you need to report it may also differ.

When you report a change the worker will let you know if proof is needed. If the change affects other benefits you receive the agency will let you know. If you are not sure if you need to report something that changed you can ask a worker.

All changes can be reported to one place. You can report changes in the following ways:

- Log onto <https://benefits.oregon.gov> and click on Report a Change; or
- Call 1-800-699-9075 or 711 (TTY).
- Send your changes in writing to:

ONE Customer Service Center
PO Box 14015
Salem, OR 97309.

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Your household has been certified in simplified reporting. By the tenth of the month after the change happened you need to report when:

- Your household's income goes over \$1,888;
- Someone in your household wins \$3750 or more from lottery or gambling.

To continue SNAP benefits you may need to complete a Periodic Report. This report will be sent to you the month before it is due. The report will explain what information is needed and how to turn it in.

If you have any questions, please contact us. We want to make sure you have the information you need. You can call us at 1-800-699-9075 or 711 (TTY). Monday through Friday 7 a.m. to 6 p.m. Pacific Time Or you can visit your local office at:

1501 - Medford DHS Office
673 Market St.
Medford, OR 97504

If you would like to find a different office please go to <https://benefits.oregon.gov> and click "Get Help"

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Your Hearing Rights



What you can do when you do not agree with this decision:

- You have the right to challenge this decision by requesting a hearing. Hearings are held by the Office of Administrative Hearings, which is independent from the Department of Human Services (DHS) or Oregon Health Authority (OHA).

If you want a hearing, you must request it on time.

- You can also talk with a manager. You can call a local office phone number listed at <https://www.oregon.gov/DHS/Offices/Pages/index.aspx>. Your deadline date to request a hearing (*part 1 below*) does not change even if you are in contact with a manager or are trying to reach one. If you still need further assistance, you may contact the Governor's Advocacy Office at 1-800-442-5238.

Part 1 — Ask for a hearing.

What must I do to get a hearing? For food benefits and medical eligibility, you can ask for a hearing on form MSC 0443, by phone, in writing, or by asking a DHS employee in person. For other benefits, you must fill out an Administrative Hearing Request form (MSC 0443) and return it to a DHS or OHA office. You can get this form at a DHS or OHA office or on the web at <https://apps.state.or.us/Forms/Served/me0443.pdf>. Your local office can help you with a hearing request. You may request a hearing at any time if you disagree with the current amount of your food benefits. You have 90 days to request a hearing for food benefits, medical eligibility, and for TANF reductions for not cooperating with your case plan. For medical service denials: if you are a fee-for-service member you have 60 days from the date of notice to request a hearing; if you are enrolled in a Coordinated Care Organization (CCO), once the appeal is completed through your CCO you have 120 days from the date on the Notice of Appeal Resolution letter to request a hearing. In other situations, DHS must receive your request within 45 days from the date on the notice.

Note to military personnel: Active duty service members have a right to stay (delay) these proceedings under the federal Servicemembers Civil

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Relief Act (SCRA). For more information, you may contact the Oregon State Bar (1-800-452-8260), the Oregon Military Department (503-584-3571) or the nearest legal assistance office, legalassistance.law.af.mil.

Who can help with my hearing? For food benefits and for medical programs, anyone may represent you. In all other programs, you must represent yourself or have a lawyer or a legal assistant (supervised by a Legal Aid attorney) represent you. You may call the Public Benefits Hotline (*a program of Legal Aid Services of Oregon and the Oregon Law Center*) at **1-800-520-5292** for advice and possible representation.

What are my other hearing rights? At the hearing, you can tell why you do not agree with the decision. You can have people testify for you. The laws about your hearing rights and the hearing process are at OAR 137-003-0501 to 0700, 410-120-1860, 410-141-0264, 461-025-0300 to 0375, ORS 183.411 to 183.470 and ORS 411.095.

What happens if there is no hearing? If you do not ask for a hearing on time, or if you withdraw the hearing request or miss your hearing, you may lose your right to a hearing. This notice will be the final DHS or OHA decision (called a “final order by default”). You will not get a separate final order by default. The case file, along with any materials you submitted in this matter, is the record. The record is used to support the DHS decision upon default. You may appeal the final order by default by filing a petition in the Oregon Court of Appeals (ORS 183.482). If you do not ask for a hearing, this appeal must be filed within 60 days of the date this notice becomes a final order, by default. If you withdraw a hearing request or miss your hearing, the appeal deadline is set out in the dismissal order.

Part 2 — How can I keep getting benefits until my hearing?

- You can ask for your benefits to stay the same until the hearing decision (*"continuing benefits"*). For food and medical benefits, use form MSC 0443, phone, write or ask a DHS employee in person. In other programs, you must ask on the Administrative Hearing Request form (MSC 0443).
- You must ask your branch for continuing benefits by either the “effective date” on the notice, **10 days** after the date of the notice, or (*for medical only*) 10 days after receipt of the notice. You must ask by whichever date is *later*.
- If you keep getting benefits but lose the hearing, you must pay back the benefits you should not have received.
- If you don't keep getting benefits and win the hearing, DHS or OHA will give you the benefits you should have received.

Part 3 — Can I have an expedited hearing?

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You may have the right to an **"expedited hearing"** for any of the following types of benefits or situations:

- Expedited or emergency food benefits
- JOBS and Pre-TANF payments
- Temporary Assistance for Domestic Violence Survivors (TA-DVS) eligibility and payments
- In a medical case, you have an immediate need for health services and standard timeline for the appeal process could jeopardize your life or health or ability to attain, maintain, or regain maximum function
- DHS or OHA denied your request to keep getting benefits until your hearing.

DHS and OHA do not discriminate against anyone. This means that DHS|OHA will help all who qualify and will not treat anyone differently because of age, race, color, national origin, gender, religion, political beliefs, disability or sexual orientation. You may file a complaint if you believe DHS or OHA treated you differently for any of these reasons.

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