



**State of Illinois - Healthcare and Family Services  
Medical Card**

**For questions or to  
report changes call:**  
Para preguntas o reportar  
cambios llame al:  
**1-800-843-6154**  
(Next Talk: 866-324-5553  
or email:  
[dhs.webbits@illinois.gov](mailto:dhs.webbits@illinois.gov))



REBECCA CARTER  
3032 SAND CREEK RD  
DECATUR, IL 62521

**Keep this card.**  
Guarde esta tarjeta.



Check eligibility online at [ABE.illinois.gov](http://ABE.illinois.gov) or call 1-855-828-4995 to check on the automated phone system.  
Compruebe su elegibilidad por Internet en [ABE.illinois.gov](http://ABE.illinois.gov) o use el sistema automatizado, llamando al: 1-855-828-4995.

The top part of this page is your Medical Card. The people named on the back of the card qualify for health coverage. Please read the front and back of this page. Cut on the dotted line and carry your card with you. You may have to show it and a picture ID when you go for medical care.

The Medical Card does not guarantee that you are covered. Your doctor or pharmacy or other medical provider can use the information on the card to check your coverage. You can check your coverage anytime in your account online at [ABE.illinois.gov](http://ABE.illinois.gov). You can also call 1-855-828-4995 anytime to check through the automated phone system.

To check eligibility you will need the Recipient Identification Number (**RIN**) next to each person's name on the back of the Medical Card. You can also check using the person's name, Social Security Number and date of birth.

### **What happens next?**

If this is the first time you qualify for Medicaid or if you used to have Medicaid coverage but it ended more than two months ago, you may be required to enroll in a health plan. Watch your mail for another notice that will tell you how to pick a health plan and a primary care doctor or clinic. Until then, you can use this Medical Card to get medical services.

If you already have Medicaid or your Medicaid ended less than two months ago, you probably chose a health plan before. If this is true for your household, you may keep the same health plan. If you have questions about your health plan, call the number on the back of your health plan card or visit the health plan's website.

If you do not know if you have a health plan, you can call the Health Benefits Hotline at 1-800-226-0768 (TTY: 1-877-204-1012) to find out.

If you are required to enroll in a health plan, Client Enrollment Services will send you an enrollment packet. Not all Medicaid clients are required to join a health plan.

**If I need to see a doctor right away, what should I do?** If you do not already have a health plan or a primary doctor or clinic and you need help to find a doctor right away, call the Health Benefits Hotline at 1-800-226-0768 (TTY: 1-877-204-1012).

➔ Read the back of this page for more important information. ➔

**THE FOLLOWING PERSONS ARE COVERED:**

REBECCA

CARTER

Recipient Identification Number (RIN) 140770694

**MEDICAL CARD PAGE 2**

DOB: 10-17-68

\*\*\*\*\*

**THIS CARD DOES NOT GUARANTEE ELIGIBILITY OR PAYMENT FOR SERVICES.** Medical providers must verify identity and eligibility when you need care.

**ESTA TARJETA NO GARANTIZA LA ELEGIBILIDAD O PAGO.** Los proveedores médicos deben verificar la identidad y elegibilidad cuando necesite atención médica.

Notice to Providers: to verify eligibility or determine health plan enrollment on the date of service for the person(s) named above, use the MEDI web site at [www.myhfs.com](http://www.myhfs.com) or your EDI vendor or HFS's automated Voice Response System (AVRS).

HFS 469 (R-09-15)

57221694

10082021

IL478-0234

---

**You must report any of the changes in the list below that happen in your household.**

Tell us if you move or change your mailing address.

Tell us if someone in your household gets more monthly income.

Tell us if a new family member moves in with you or if someone moves out.

Tell us if someone gets other health insurance or loses other health insurance.

Tell us if someone in your household gets married, divorced, pregnant or has a baby.

Tell us if someone in your household dies or goes to jail or prison or is released.

You can report changes online anytime at [ABE.illinois.gov](http://ABE.illinois.gov). If you do not have an ABE account, you can call 1-800-843-6154 (NexTalk: 1-866-324-5553 or email: [dhs.webbits@illinois.gov](mailto:dhs.webbits@illinois.gov)).

**Is All Kids the same as Medicaid?** Yes. All Kids is Medicaid for children.

**If I have a different card from a Medicaid health plan, do I need both cards?** Yes. Keep both cards. You may be asked to show them when you go to the doctor or need other health care.

**If I have a Link Card, do I also need a Medical Card?** Yes. The Link Card and the Medical Card cover different benefits. If you have a Link Card, keep it. You will need it to get your cash and SNAP (food stamp) benefits.

**If I have a spenddown, can I use the Medical Card to get health care?** You can use your Medical Card if your spenddown amount is met. Read the instructions under the Spenddown section in the notice that came with this page for more information. Most people who get Medicaid do not have a spenddown.

**If I have a Medical Card through Department of Children and Family Services, who do I call for help?** For questions about your card if you get foster care, KinGap or adoption assistance, call the Department of Children and Family Services at 1-800-228-6533.

**What if I lose my Medical Card?** You can ask for a new card online through your account at [ABE.illinois.gov](http://ABE.illinois.gov). You can also call 1-800-843-6154 (NexTalk: 1-866-324-5553 or email: [dhs.webbits@illinois.gov](mailto:dhs.webbits@illinois.gov)) to ask for a new card.