



Questions?
Call 1-855-229-6846
Visit MyPlan.healthy.la.gov



October 26, 2022

Dear ALEXIS L ROBERTSON:

Case ID: 7114984044696

This letter is to tell you about possible changes to your Medicaid health plan. The changes do not affect your Medicaid coverage. They do not affect your dental health plan if you have one. To learn more, read below.

Healthy Louisiana will have 6 health plans starting January 1, 2023

Your health plan is the group of doctors, hospitals and other providers who work together to help you get the health care services you need. These 6 health plans will be available January 1, 2023:

- Aetna
- AmeriHealth Caritas
- Healthy Blue
- Humana
- Louisiana Healthcare Connections
- United Healthcare

Your health plan may have changed

The people below will be in the new health plan listed starting **January 1, 2023**. Or, the new health plan may be the same as the current plan.

Member name	Date of birth	Current health plan	New health plan
ALEXIS L ROBERTSON	11/22/1994	AmeriHealth Caritas	Humana Healthy Horizons in Louisiana

Your primary care provider (PCP), if you have one, should be in your new health plan's network. If you have a question or concern, please call your new health plan. The number is on the Compare Health Plans chart that came with this letter.

What to do now

If you want to keep your new health plan, you do not have to do anything. Your new health plan will start on January 1, 2023.



STATE OF LOUISIANA
OFFICE OF THE ATTORNEY GENERAL
200 - LOUISIANA
NEW ORLEANS, LA 70112



If you and your family want to change your health or dental plans, you can do that any time from **November 8, 2022** to 6 p.m. on **March 31, 2023**. After that, you can change your health or dental plan if you have a special reason. You can also change your health or dental plan at the next Open Enrollment.

You do not need a reason to change health or dental plans between November 8, 2022 and 6 p.m. on March 31, 2023. Here are the deadlines and start dates:

If you change to another health plan:	Your new plan will start on:
From November 8, 2022 through 6 p.m. on December 29, 2022	January 1, 2023
After 6 p.m. on December 29, 2022 through 6 p.m. on January 30, 2023	February 1, 2023
After 6 p.m. on January 30, 2023 through 6 p.m. on February 27, 2023	March 1, 2023
After 6 p.m. on February 27, 2023 through 6 p.m. on March 30, 2023	April 1, 2023
After 6 p.m. on March 30, 2023 through 6 p.m. March 31, 2023	May 1, 2023

You can change your health or dental plan in 1 of these 5 ways:



Online: Log into your account or create one at MyPlan.healthy.la.gov/enroll



Mobile app: Download the Healthy Louisiana mobile app for free



Phone: Call us at 1-855-229-6848 (TTY: 1-855-526-3346)



Fax: Send the enrollment form that came with this letter to 1-888-858-3875



Mail: Send the enrollment form that came with this letter to
PO Box 1097, Atlanta, GA 30301-9913

Did you know?

You can stop getting enrollment letters like this one by mail and get them online instead. You will get an email, text message, or both when you have a letter in your online account. Sign up at MyPlan.healthy.la.gov. Or, use the Healthy Louisiana mobile app.

Questions? We can help!

Call us at 1-855-229-6848 (TTY: 1-855-526-3346) Monday – Friday, 8 a.m. to 5 p.m. The call is free. We have a free interpreter service and agents who speak Spanish. You can also ask to get materials in Braille, on a recording, or in large type.

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