



duke-energy.com
800.544.6900

Your Energy Bill

Page 1 of 4

Service address

ANDRE WILLIAMS
6919 LA BOITEAUX AVE
CINCINNATI OH 45239

Bill date Sep 13, 2022

For service Aug 10 - Sep 9
31 days

Account number **9101 0336 9560**

Billing summary

Previous Amount Due	\$1,467.55
Payment Received Aug 29	-1,152.58
Current Electric Charges	186.78
Current Gas Charges	67.93
Other Charges and Credits	4.73
Total Amount Due Oct 04	\$574.41

REMINDER

Did you overlook paying last month's bill? If payment has been made, please accept our thanks. If not, please make a payment promptly to avoid further collection activity. If you have any questions about your account, please contact us at the customer service number listed on this bill.



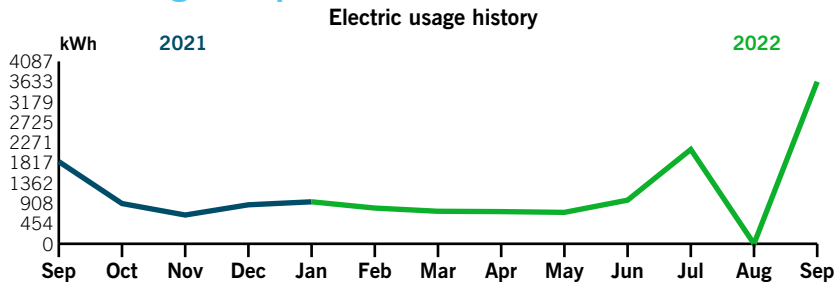
Thank you for your payment.

Do you or someone you know need help with energy bills or other essentials? Help is available through new and existing assistance programs for those who qualify. Visit 211.org or dial 211 to get started.

Know what's below. Call before you dig. Always call 811 before you dig, it's the law. Making this free call at least two full working days before you dig gets utility lines marked and helps protect you from injury and expense. Call 811 or visit call811.com.

To help us repair malfunctioning streetlights, quickly: 1. Visit duke-energy.com/lightrepair or call us at 800.419.6356. 2. Provide us with the light's location and your contact information. 3. Specific addresses, landmarks and directions work best.

Your usage snapshot



Average temperature in degrees

67° 61° 40° 43° 28° 34° 46° 52° 67° 72° 76° 73° 72°

	Current Month	Sep 2021	12-Month Usage	Avg Monthly Usage
Electric (kWh)	3,633	1,842	13,044	1,087
12-month usage based on most recent history				

Please return this portion with your payment. Thank you for your business.



Duke Energy Return Mail
PO Box 1090
Charlotte, NC 28201-1090

Account number
9101 0336 9560

Mail your payment at least 7 days before the due date or pay instantly at duke-energy.com/billing. Late payments are subject to a 1.5% late charge.

Amount due

\$574.41
by Oct 4

After Oct 4, the amount due
will increase to \$574.41.

\$ _____ \$ _____
Add here, to help others with a
contribution to Share the Light **Amount enclosed**

ANDRE WILLIAMS
6919 LA BOITEAUX AVE
CINCINNATI OH 45239-4416

Duke Energy Payment Processing
PO Box 1094
Charlotte, NC 28201-1094

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We're here for you

Report an emergency

Electric/Gas outage	duke-energy.com/outages
Electric	800.543.5599
Gas	800.634.4300

Convenient ways to pay your bill

Online	duke-energy.com/billing
Automatically from your bank account	duke-energy.com/autodraft
Speedpay (fee applies)	duke-energy.com/pay-now 800.544.6900
By mail payable to Duke Energy	P.O. Box 1094 Charlotte, NC 28201-1094
In person	duke-energy.com/location

Help managing your account (not applicable for all customers)

Register for free paperless billing	duke-energy.com/paperless
Home	duke-energy.com/manage-home
Business	duke-energy.com/manage-bus

Correspond with Duke Energy (not for payment)

P.O. Box 1326
Charlotte, NC 28201

General questions or concerns

Online	duke-energy.com
Home: Mon - Fri (7 a.m. to 7 p.m.)	800.544.6900
Business: Mon - Fri (7 a.m. to 6 p.m.)	800.774.1202
For hearing impaired TDD/TTY	711
International	1.407.629.1010

General utility information or commission assistance

Public Utilities Commission of Ohio (PUCO)

Call (8 a.m. to 5 p.m.)	800.686.7826
Online	puco.ohio.gov
For hearing impaired TDD/TTY	937.643.4600 or 711

Ohio Consumers' Counsel (OCC)

Call (8:30 a.m. to 5:30 p.m.)	877.742.5622
Online	occ.ohio.gov

Request the condensed or detailed bill format

Call (7 a.m. to 7 p.m.)	800.544.6900
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Important to know

Your next meter reading: Oct 10

Please be sure we can safely access your meter for actual readings. Don't worry if your digital meter flashes eights from time to time. That's a normal part of the energy measuring process.

Your service(s) may be disconnected if your payment is past due

If payment for your service(s) is past due, we may begin disconnection procedures. If your service is disconnected because of a missed payment, you must pay the amount specified in the **Important Disconnect Information** section on your bill, as well as, a reconnection fee, before your service will be reconnected. The reconnection fee is \$10 for electric service that may be reconnected remotely, \$69 for electric service that is not eligible to be reconnected remotely, and \$17 for gas service. In such situations where both electric and gas service are disconnected for non-payment, the reconnection fee will not exceed \$27 for both.

Failure to pay may result in a return to our standard offer for generation

Failure to pay charges for a competitive retail service may result in cancellation of your contract with the respective retail electric supplier. You will then be returned to Duke Energy Ohio's standard offer for generation services.

When you pay by check

We may process the payment as a regular check or convert it into a one-time electronic check payment.

Customer Charge - The fixed monthly charge covers the cost of providing service to your location as well as maintaining customer records, billing and transactions affecting your account.

Delivery Charge - Charges for the operating expenses and delivering energy.

Generation Charge - Charges associated with the production of electricity.

Questions or complaints

If you have a question or complaint about your bill or service, please contact us via one of the contact options provided.

If your complaint is not resolved after contacting Duke Energy or if you need general utility information, please contact the Public Utilities Commission of Ohio (PUCO) or the Ohio Consumers' Counsel (OCC) via one of the contact options provided.

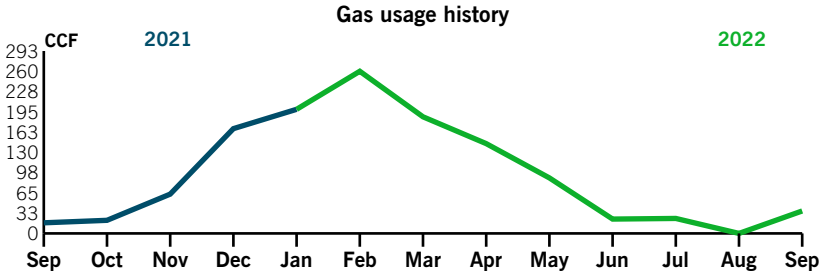
Choice Service ID

Once you have chosen a Certified Supplier to provide your energy supply, share this information with them so they can sign you up.

Para nuestros clientes que hablan Español

Representantes bilingües están disponibles para asistirle de lunes a viernes de 7 a.m. - 7 p.m. Para obtener más información o reportar problemas con su servicio eléctrico, favor de llamar al 800.544.6900.

Your usage snapshot - Continued



Average temperature in degrees

67° 61° 40° 43° 28° 34° 46° 52° 67° 72° 76° 73° 72°

	Current Month	Sep 2021	12-Month Usage	Avg Monthly Usage
Gas (CCF)	36	17	1,214	101
12-month usage based on most recent history				

		Choice Service ID 910103369560Z109192137
Current Electric Usage		
<u>Meter Number</u>	<u>Usage Type</u>	<u>Billing Period</u>
328187813	Actual	Aug 10 - Sep 9
<u>Usage Values</u>		
Measured kWh		1,539.770 kWh
Billed kWh		1,539.770 kWh

		Choice Service ID 910103369560Z109025860
Current Gas usage for meter number 1051249		
Actual reading on Sep 9		2882
Previous reading on Aug 10		- 2864
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Gas Used		18 CCF
Billed CCF	18.000 CCF	

Billing details - Electric

Billing Period - Aug 10 to Sep 09	
Meter - 328187813	
Duke Energy Delivery	
Service Delivery	
Distribution-Customer Charge	\$6.00
Distribution-Energy Charge	
1,539.770 kWh @ \$0.03148200	48.48
Delivery Riders	33.57
Generation Charges	
Retail Capacity Rider (RC)	12.21
Retail Energy Rider (RE)	87.61
Alternative Energy Recovery Rider (AER-R)	0.52
Supplier Cost Reconciliation Rider (SCR)	-2.15

Your current rate is Residential Service (RS).

For a complete listing of all Ohio rates and riders, visit duke-energy.com/rates

Price to compare: If you're considering using a different electric supplier, their rate would have to be lower than 6.38 cents per kWh for you to save money. Visit energychoice.ohio.gov to compare rates of all electric suppliers or contact Duke Energy for a written explanation.

Riders are costs the Public Utilities Commission of Ohio has approved to cover investments in improving the energy infrastructure or other additional expenses.

Billing details - Electric continued

Generation Riders	\$0.54
Total Current Charges	\$186.78

Billing details - Gas

Billing Period - Aug 10 to Sep 09	
Meter - 1051249	
Duke Energy Delivery	
Service Delivery	
Fixed Delivery Service Charge	\$31.26
Usage-Based Charge	
18.000 CCF @ \$0.03097500	0.56
Gas Delivery Riders	15.31
Gas Cost Recovery	
18.000 CCF @ \$1.15540000	20.80
Total Current Charges	\$67.93

Your current rate is Residential Service (RS).

This month's Gas Cost Recovery (GCR) charge for customers purchasing their natural gas from Duke Energy is \$1.2118991 per CCF, which includes a base GCR of \$1.1554000 and Ohio excise tax of \$0.0564991.

When shopping for a natural gas supplier, it may be useful to compare supplier offers with the standard service offer (SSO) rate available to eligible customers, which varies monthly based on the market price of natural gas. Price represents one feature of any offer; there may be other features which you consider of value. More information about SSO and other suppliers' offers is available at energychoice.ohio.gov or by contacting the PUCO.

Riders are costs the Public Utilities Commission of Ohio has approved to cover investments in improving the energy infrastructure or other additional expenses.

Billing details - Other Charges and Credits

Late Fee	\$4.73
Total Other Charges and Credits	\$4.73