

23716200001208900014249000267011501

GENERAL INFORMATION

- Notices for unpaid accounts will appear on the next billing and will detail the past due balance and service disconnection date. See payment and fee schedules for dates and standard fees.
- All payment arrangements must be requested before account past due date. See contact numbers.

PAYMENT SCHEDULE

Account Past Due Date: after 5:00pm on 16th day after bill rendered
(account considered delinquent after 16th day)

Penalty Date: after 5:00pm on 21st day after bill rendered
(penalty and any other relevant charges applied)

STANDARD FEES

Late Penalty 3% of entire bill

Reconnection Fee before 5:00pm = \$30.00 (\$60.00 after 5:00pm)

CONTACT NUMBERS

Customer Service for account questions/payment inquiries: (803)325-2500
AllCall* automated telephone line: (803)329-5500

**Use the 24-hour AllCall system to report a power outage, water leak, sewage backup, or to pay your bill using your credit card.*

Access your account online at www.cityofrockhill.com.