DFCS - FULTON CNTY NW
PO BOX 4147
ATLANTA GA 30302

1-877-423-4746

DEPARTMENT OF HUMAN SERVICES
DEPARTMENT OF COMMUNITY HEALTH
DEPARTMENT OF PUBLIC HEALTH
DEPARTMENT OF EARLY CARE AND LEARNING

REVIEW RESULTS

Worker ID: 818240
Worker Name: C.Deal
Worker Phone Number: (912) 424-8222
Case Number: 117668715
Client ID: 52795184

MARGARET COUCH
RIVERWOOD APTS
700 RIVERWOOD LN APT B
ROSWELL GA 30075 -5339

DATE: 08/24/2023

Report Medicaid Fraud: 1-800-533-0686

Dear MARGARET COUCH,

Medical Assistance

Application Date: 08/24/2023

Benefit Period	Person(s)	Decision	Program Information
03/01/2023 - 08/31/2024	JULIANNA COUCH LEMUS	Approval	**Program:** Children Under 19 Years of Age See **Medical Assistance Information** section below
03/01/2023 - 08/31/2023	JOSE SALAS	Denial	**Program:** PeachCare for Kids **PeachCare for Kids® Information:** No Premium Payment Required **Program Denial Reason:** A mandatory member refused or failed to verify required information. **Policy Reference:** 2051, 2060, 2065, 2706, 2708, 2712 **Program Denial Reason:** You do not fall within the income limits for this Medicaid Class of Assistance (COA). **Policy Reference:** Appendix A1/A2 **Program Denial Reason:** There are no eligible people in your household. **Policy Reference:** 2050 See **Medical Assistance Information** section below

08/01/2023 - 08/31/2024	NATALI DEL ANGEL	Approval	**Program:** Deemed Newborn See **Medical Assistance Information** section below
08/01/2023 - 08/31/2024	MARGARET COUCH	Approval	**Program:** Pregnant Women Medicaid See **Medical Assistance Information** section below
08/01/2023 -	MARGARET COUCH	Termination	**Program:** Family Planning Services **Program Denial Reason:** You are eligible in another Medical Assistance program. **Policy Reference:** 2052 **Program Denial Reason:** There are no eligible people in your household. **Policy Reference:** 2050 See **Medical Assistance Information** section below
08/01/2023 -	MARGARET COUCH	Termination	**Program:** Parent/Caretaker with Child(ren) **Program Denial Reason:** You are eligible in another Medical Assistance program. **Policy Reference:** 2052 **Program Denial Reason:** There are no eligible people in your household. **Policy Reference:** 2050 See **Medical Assistance Information** section below
10/01/2023 -	JOSE SALAS	Termination	**Program:** Parent/Caretaker with Child(ren) **Program Denial Reason:** A mandatory member refused or failed to verify required information. **Policy Reference:** 2051, 2060, 2065, 2706, 2708, 2712 **Program Denial Reason:** There are no eligible people in your household. **Policy Reference:** 2050 See **Medical Assistance Information** section below
10/01/2023 - 10/31/2023	JOSE SALAS	Denial	**Program:** Medical Assistance **Program Denial Reason:** A mandatory member refused or failed to verify required information. **Policy Reference:** 2051, 2060, 2065, 2706, 2708, 2712 **Program Denial Reason:** There are no eligible people in your household. **Policy Reference:** 2050

			See **Medical Assistance Information** section below

Medical Assistance Information

You can read the policy reference online at **https://odis.dhs.ga.gov/General.**

If you return the missing verification by 12/31/2023. We may reinstate your Medical Assistance coverage beginning the month following your last month of coverage. If the verification is not returned by this date then you will have to submit a new application to be considered for Medical Assistance.

Verifications Not Received: Declaration of Citizenship Form 216.

What if I have questions about Planning for Healthy Babies®?

We can answer your questions. Call us at 1-877-423-4746. The call is free.

Your Medicaid coverage as a pregnant woman will continue through the end of August, 2024

After this date you will no longer be eligible for Medicaid for pregnant women unless you give us proof that you are still pregnant.

This is based on the date you gave us for the end of your pregnancy of 01/01/2016.

Your Medicaid coverage is being extended for this period to allow you to seek any follow-up medical care you may need that relates to the end of your pregnancy.

Planning for Healthy Babies®

Thank you for returning your Planning for Healthy Babies® (P4HB) Renewal papers. You have completed your renewal process and remain eligible for P4HB services. You must always remain eligible to continue receiving P4HB services.

What if my situation changes?

If your situation changes, you must tell us within ten (10) business days. Changes that you need to tell us about include:

- New phone number
- New address
- If your family or household size changes
- If you become pregnant
- If you are no longer able to have a baby
- If you get a job or a pay raise
- If you begin to receive any new income
- If you get private insurance

To tell us about the change, call 1-877-423-4746, or fax to 1-888-744-2102 or mail to the address below.

What if my income changes?

If your income changes, you must send in proof of your income using one paper from this list:

- Most recent consecutive month's pay stubs in a row showing gross income.
- Letter from your employer. The letter must state gross income and how often you get it. An

officer of the company must sign and date the letter.

- Unemployment Check, Compensation Letter or letter stating how much Unearned Income you get and how often you get it.

You must report your changes within ten (10) days. If you are not sure you must report the change, contact P4HB and we will let you know if you are required to report this change.

You will be given time to provide proof of all income changes. If you need assistance with obtaining this proof please contact P4HB.

How do I send in my new changes?

By fax: 1-912-632-0389

By mail: Planning for Healthy Babies®
P.O. Box 786, Alma, GA 31510

Important: Write your Account Number on all pages.

What if I have questions?

We can answer your questions. Call us at 1-877-423-4746.The call is free.

The information listed below helped us make our decision.

Medicaid- Children Under 19 Years of Age	JULIANNA COUCH LEMUS
We understand that you live	At Home
You requested assistance for this many people	1
Paycheck amounts per month (before taxes)	$ 211.65
Net Countable Income Used	$ 212.00
Income Limit for HH size	$ 3325.00
Medicaid- Parent/Caretaker with Child(ren)	JOSE SALAS
We understand that you live	At Home
You requested assistance for this many people	2
Paycheck amounts per month (before taxes)	$ 211.65
Net Countable Income Used	$ 212.00
Income Limit for HH size	$ 653.00
Medicaid- Pregnant Women Medicaid	MARGARET COUCH
We understand that you live	At Home
You requested assistance for this many people	1
Income Limit for HH size	$ 2673.00
Medicaid- Deemed Newborn	NATALI DEL ANGEL
We understand that you live	At Home
You requested assistance for this many people	1

How do I file a fair hearing?

If you disagree with our decision, please see the last two (2) pages of this form for information on your right **to request a fair hearing**.

You will not receive a new Medicaid card. Your current card will still be valid for use. If you have lost or misplaced your card, please call 1-866-211-0950 or go to the Medicaid website at: www.mmis.georgia.gov**.**

IMPORTANT INFORMATION:

- **Policy** used to determine your eligibility can be found at **http://odis.dhs.ga.gov/General.**
- In accordance with Section 504 of the **Rehabilitation Act of 1973 and the Americans with Disabilities Act (ADA)**, the **Department of Human Services (DHS)** provides Reasonable Modifications and Communication Assistance to persons with disabilities. More information can be found at Notice of ADA/Section 504 Rights, at https://dfcs.georgia.gov/adasection-504-and-civil-rights.
- In accordance with Federal laws and State policy, the **Department of Human Services (DHS)** is prohibited from discriminating on the basis of race, color, national origin, sex, age, disability, and in some cases religion or political beliefs.
- If you need help reading or completing this document or need help communicating with us, ask us or call 1-877-423-4746. Our services, including interpreters, are free. If you are deaf, hard-of-hearing, deaf-blind or have difficulty speaking, you can call us at the number above by dialing 711 (Georgia Relay).
- Under the **Department of Human Services (DHS)**, you may file discrimination complaints by contacting your local DFCS office or the DFCS Civil Rights, ADA/Section 504 Coordinator at 2 Peachtree Street NW, 29th Floor, Atlanta, GA 30303, 877-423-4746. For complaints alleging discrimination based on limited English proficiency, contact the DHS Limited English Proficiency and Sensory Impairment Program at 2 Peachtree Street NW, 29th Floor, Atlanta, GA 30303, 877-423-4746 (voice)
- Under the **Department of Community Health (DCH)** policy, the Medical Assistance programs cannot deny you eligibility or benefits based on your race, age, sex, disability, national origin, or religion.
- To report suspected Medicaid fraud on recipients or providers, call the Georgia Department of Community Health-Office of Inspector General at (local) 404-463-7590 or (toll free) (800) 533-0686; by email at oiganonymous@dch.ga.gov; by mail at Department of Community Health, OIG PI Section, 2 Peachtree Street NW, 5th Floor, Atlanta, GA 30303; or visit **https://dch.georgia.gov/report-medicaidpeachcare-kids-fraud**.
- **Health Insurance Premium Payment (HIPP):** Do you need help paying your employer sponsored insurance premiums? If you have high medical bills and are approved for Medical Assistance, the Medicaid agency has a program called HIPP that may be able to assist. If approved for this program Medicaid may pay all or part of your employer sponsored insurance premiums for you. Ask for a HIPP referral form from DFCS to start the process. If you want to talk with someone about the program, you may call (678) 564-1162.
- **Health Check:** Health Check is Georgia's well child or preventive health care program. This program provides preventive and primary health services for children. All Medicaid members under age 21 and all PeachCare for Kids® members under age 19 are eligible to participate in this program. Ask your doctor about Health Check or call **1-866-211-0950** to find the provider nearest you.
- **You have the right to ask for a fair hearing** before a state hearings officer if you do not agree with this decision. You may be represented at the hearing by a lawyer, relative, friend or anyone you choose. If you want a hearing, you must ask for the hearing in writing or by contacting the agency within:
    - **30 days** from the date of this notice **for Medical Assistance**

  If you wish to continue receiving benefits while waiting for your hearing decision you must request the hearing within **14 days** from the date of this notice. Please understand that benefits may not be continued if your case terminated at the end of a certification period or if your application to receive benefits was denied.

PeachCare for Kids® Right to Review

If you do not agree with our decision, you may ask us to review actions taken on your account. You have 30 days from 08/24/2023 to ask for a review.

You may ask us to keep coverage during the review. Mail your request by the 10th of the month that health benefits end. If you do not qualify, you will need to repay us for:

- Monthly payments
- Health care we provide during this time

How do I send a request for review?

By fax: 1-912-632-0389

By mail: PeachCare for Kids®
RSM Group
P.O. Box 786, Alma, GA 31510
Important: Write your Case Number on all pages.

Planning for Healthy Babies® Right to Review

If you disagree with this decision, you may send a request for reconsideration to Planning for Healthy Babies® (P4HB). Your request for reconsideration must be received in writing within thirty (30) days from the date of the closure letter. A panel which consists of members from Right from the Start Medical (RSM) Assistance, and the Department of Community Health (DCH) will review your request for reconsideration and issue an Initial Determination. Please send your request for reconsideration to:

Planning for Healthy Babies® Resolution Coordinator
P.O. Box 786, Alma, GA 31510

Fax to:
1-912-632-0389

If you want to maintain your services pending the appeal process, you must send a written request before the date your services change. If the Department's determination is deemed correct, the agency may institute recovery procedures against you in order to recover the costs of any services provided to you.

This decision may be based in whole or in part on information contained in a consumer report. Such information may include employment or income verification provided by The Work Number, a service operated by the TALX Corporation (a provider of Equifax Verification Services, Equifax, Inc.) ("Consumer Reporting Agency"). Because the Consumer Reporting Agency did not make this decision, the Consumer Reporting Agency is unable to provide the specific reasons why this decision was made.

Under the Fair Credit Reporting Act ("FCRA"), 15 U.S.C. 1681 et seq., you have the right to dispute the accuracy or completeness of any information the Consumer Reporting Agency has provided by contacting them directly. Additionally, you have the right to obtain a free copy of a consumer report within sixty (60) days by contacting them directly. You may contact the Consumer Reporting Agency at Equifax Workforce Solutions, 3470 Rider Trail South, Earth City, MO 63045, 866-222-5880 (voice), 800-424-0253 (TTY).

If any of the information that was used to determine your eligibility is inaccurate, please inform us by reporting a change at www.gateway.ga.gov or contact us directly at 1-877-423-4746.

You may be able to get legal help at no cost. If you want a lawyer to help you, you may call one of the numbers below.

1. Georgia Legal Services Program
   1-800-498-9469
   (Statewide legal services, EXCEPT for the counties served by Atlanta Legal Aid)

2. Office of the State Long-Term Care Ombudsman
   Division of Aging Services
   2 Peachtree Street, NW, 32nd Floor, Atlanta, GA 30303-3142
   888-522-4464

3. Atlanta Legal Aid
   404-377-0701 (DeKalb County)
   678-407-6469 (Gwinnett County)
   770-528-2565 (Cobb County)
   404-524-5811 (Fulton County)
   404-669-0233 (So Fulton/Clayton County)

4. Georgia Senior Legal Hotline
   1-888-257-9519
   (Statewide legal services for elderly persons)

Where the sole issue involved is one of State policy, group hearings may be conducted 42 C.F.R. § 431.222.

FAIR HEARING REQUEST

Complete and return this form if you do not agree with this decision.

Today's Date:	**Telephone No.** (Where You can be Reached)

I am requesting a fair hearing for: ☐ **SNAP/Senior SNAP** ☐ **Medical Assistance** ☐ **TANF**

☐ **WIC**

By checking this box, I understand I am requesting a fair hearing because I disagree with the decision made on my request for SNAP/Senior SNAP, Medical Assistance, TANF, or WIC. I understand an administrative law judge will listen to the cases presented by both parties and will determine if state and federal law was followed correctly.

Please tell us why you want a fair hearing:

Check the correct box if applicable:

☐ I do not want to continue receiving the benefits I now receive while waiting for the hearing decision.

☐ I want to continue receiving the benefits I now receive while waiting for the decision. **I understand that I will be required to repay the Department of Human Services any overpayment in benefits to which I was not entitled as determined by the hearing official.** I understand that my benefits may not be continued if my case terminated at the end of a period of eligibility or if my application to receive benefits was denied.

You have ten (10) days from the date on the form to request a hearing. All hearing requests must be in writing. Any member of the CAPS program will be glad to provide the necessary forms and assist you with questions regarding the appeal process. You or an authorized representative may represent you during your hearing. You can get information about hearings on the Internet at http://www.ganet.org/osah/.

_____ _____

Signature or Mark of Claimant Date

Please return this completed form to your County Department